

Principles Of Operations Management 9th Edition

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Handbook of Research on Applied Optimization Methodologies in Manufacturing Systems Faruk Y?lmaz, Ömer 2017-11-30 Today's manufacturing systems are undergoing significant changes in the aspects of planning, production execution, and delivery. It is imperative to stay up-to-date on the latest trends in optimization to efficiently create products for the market. The Handbook of Research on Applied Optimization Methodologies in Manufacturing Systems is a pivotal reference source including the latest scholarly research on heuristic models for solving manufacturing and supply chain related problems. Featuring exhaustive coverage on a broad range of topics such as assembly ratio, car sequencing, and color constraints, this publication is ideally designed for practitioners seeking new comprehensive models for problem solving in manufacturing and supply chain management.

Marketing and the Customer Value Chain Thomas Fotiadis 2022-03-01 Marketing and supply chain management have a symbiotic relationship within any enterprise, and together they are vital for a company's viability and success. This book offers a systemic approach to the integration of marketing and supply chain management. It examines the strategic connections and disconnections between supply chain and operations management and marketing by focusing on the factors that constitute the extended marketing mix, including product, price, promotion, people, and processes. Key aspects of supply chain management are discussed in detail, including material handling, unit load, handling systems, and equipment, as well as warehousing and transportation, design, and packaging. The book then goes on to explore the marketing functions of intangible products (services), followed by a focus on B2B markets. Throughout, there is a strong emphasis on the optimization and maximization of the value chain through the development of a systems approach with a market-orientation. Pedagogy that translates theory to practice is embedded throughout, including theoretical mini-cases, chapter-by-chapter objectives, and summaries. Marketing and the Customer Value Chain will help advanced undergraduate and postgraduate students appreciate how front-end marketing can interface with the back-end operations of supply chain management.

Industrial Management (For GBTU & MMTU), 2nd Edition Bhattacharyya D.K. Industrial Management has been specifically written and designed for BTech students with special emphasis on Gautam Buddh Technical University (GBTU) and Mahamaya Technical University (MMTU). The book addresses the core theories of industrial management to help students apply their knowledge in future managerial decision making. The presentation of this book has been kept simple and lucid so that theories and their possible applications are easily comprehensible to the students. Adequate industry examples make this an enjoyable read.

Focused Operations Management Boaz Ronen 2008-01-18 Focused Operations Management shows how to do much more with existing resources in terms of throughput, response time and quality. It provides a system view and will touch upon performance measures, operations management, quality, cost-accounting, pricing, and above all, value creation and value enhancement.

Applications of Management Science Kenneth Lawrence 2015-02-04 The objective of this research annual is to present state-of-the-art studies in the application of management science to the solution of significant managerial decision making problems. We hope that this research annual will significantly aid in the dissemination of actual applications of management science in both the public and private sectors.

Handbook of Research on Developments and Trends in Industrial and Materials Engineering Sahoo, Prasanta 2019-11-01 In today's modernized world, new research and empirical findings are being conducted and found within various professional industries. The field of engineering is no different. Industrial and material engineering is continually advancing, making it challenging for practitioners to keep pace with the most recent trends and methods.

Engineering professionals need a handbook that provides up-to-date research on the newest methodologies in this imperative industry. The Handbook of Research on Developments and Trends in Industrial and Materials Engineering is a collection of innovative research on the theoretical and practical aspects of integrated systems within engineering. This edited volume addresses that fundamental gap in the extant literature, and brings together a wealth of knowledge from experts in their respective fields. Concretely, it explores issues of organization, technical management, crewing and behavioral issues, chartering and post fixture, risk management, finance, legal aspects of international conventions and regulations, attainment of safety, security and marine insurance, as well as ocean governance and sustainability. As such, the book offers a vital reference guide for maritime companies and organizations, while also serving as a teaching supplement in academic and professional maritime programmes.

Shipping Operations Management I.D. Visvikis 2017-10-09 This book focuses on the management of ship operations, an activity that requires integrative knowledge and technical expertise that spans various disciplines. As such, ship operations personnel are expected to be well-versed with aspects of management, economics, engineering, technology and law. Further, ship operations management requires the ability to identify and neutralize threats and to manage risks and make decisions that will optimize costs and contribute to performance improvements. Despite the fundamental nature of ship operations management, no book has ever attempted to reconcile and compile a comprehensive body of knowledge, while pursuing a coherent, structured and systematic approach. This edited volume addresses that fundamental gap in the extant literature, and brings together a wealth of knowledge from experts in their respective fields. Concretely, it explores issues of organization, technical management, crewing and behavioral issues, chartering and post fixture, risk management, finance, legal aspects of international conventions and regulations, attainment of safety, security and marine insurance, as well as ocean governance and sustainability. As such, the book offers a vital reference guide for maritime companies and organizations, while also serving as a teaching supplement in academic and professional maritime programmes.

Second National Conference on Management Science and Practice, March 9-11, 2007 2008 Papers presented at the conference held at Indian Institute of Technology, Madras in 2007.

Operations Management for Business Excellence David Gardiner 2019-10-28 All businesses strive for excellence in today's technology-based environment in which customers want solutions at the touch of a button. This highly regarded textbook provides in-depth coverage of the principles of operations and supply chain management and explains how to design, implement, and maintain processes for sustainable competitive advantage. This text offers a unique combination of theory and practice with a strategic, results-driven approach. Now in its fourth edition, Operations Management for Business Excellence has been updated to reflect major advances and future trends in supply chain management. A new chapter on advanced supply chain concepts covers novel logistics technology, information systems, customer proximity, sustainability, and the use of multiple sales channels. As a platform for discussion, the exploration of future trends includes self-driving vehicles, automation and robotics, and omnichannel retailing. Features include: A host of international case studies and examples to demonstrate how theory translates to practice, including Airbus, Hewlett Packard, Puma, and Toyota. A consistent structure to aid learning and retention: Each chapter begins with a detailed set of learning objectives and finishes with a chapter summary, a set of discussion questions and a list of key terms. Fully comprehensive with an emphasis on the practical, this textbook should be core reading for advanced undergraduate and postgraduate students of operations management and supply chain management. It would also appeal to executives who desire an understanding of how to achieve and maintain 'excellence' in business. Online resources include lecture slides, a glossary, test questions, downloadable figures, and a bonus chapter on project management.

Principles of Supply Chain Management Richard E. Crandall 2009-12-15 Going beyond the usual supply chain text, Principles of Supply Chain Management not only details the individual components of the supply chain but also illustrates how the pieces must come together. Providing the logic behind why supply chain management is essential, the text examines how supply chains are evolving, looks ahead to future developments, and also provides a balanced look at supply chains with a focus on where it needs to be—the customer. It also: Describes the forward supply chain (from the supplier to the customer) and the reverse supply chain (recycling) Reviews contemporary sustainability concepts including triple bottom line, cradle-to-grave, and cradle-to-cradle Includes extensive discussions on retailing, distribution, and manufacturing topics Details supply chain flows of physical goods, information, and funds Highlights the need for coordinated change in technology, infrastructure, and cultures among supply chain members From the point of distribution all the way back to the point of origin, the text provides examples and case histories that illustrates a proven approach for achieving effective supply chain integration. This self-contained resource provides readers with a realistic appraisal of the state of the art in supply chain management and the understanding needed to build and manage effective supply chains in a wide-range of industries. Most importantly, it emphasizes the need for building and maintaining cooperation and collaboration among all members of the supply chain.

Principles of Management Peter Eichhorn 2018-01-10 This textbook presents an overview of how the activities of an organisation can be managed to satisfy the needs of stakeholders through the cost effective, operationally efficient and sustainable transformation of resources into outputs. Taking an interdisciplinary approach, the authors show the relationship between management and economics and within this framework present the key areas of management activity. The book explains the connections between these areas and provides tools and instruments for successful management. The book's approach and content is relevant for all kinds of organisation - private or public sector, service or manufacturing, non-profit, large or small. Each chapter provides cases to illustrate what has been discussed and some questions to test comprehension. Throughout the book is a continuing project in which the reader is put in the position of owning their own business and must think and make decisions about what the chapter has discussed. The book combines Anglo-American and German approaches to management and management studies, making it a valuable resource both for those who are studying management and those who are working as managers.

Operations Research Michael Carter 2018-08-06 Operations Research: A Practical Introduction is just that: a hands-on approach to the field of operations research (OR) and a useful guide for using OR techniques in scientific decision making, design, analysis and management. The text accomplishes two goals. First, it provides readers with an introduction to standard mathematical models and algorithms. Second, it is a thorough examination of practical issues relevant to the development and use of computational methods for problem solving. Highlights: All chapters contain up-to-date topics and summaries A succinct presentation to fit a one-term course Each chapter has references, readings, and list of key terms Includes illustrative and current applications New exercises are added throughout the text Software tools have been updated with the newest and most popular software Many students of various disciplines such as mathematics, economics, industrial engineering and computer science often take one course in operations research. This book is written to provide a succinct and efficient introduction to the subject for these students, while offering a sound and fundamental preparation for more advanced courses in linear and nonlinear optimization, and many stochastic models and analyses. It provides relevant analytical tools for this varied audience and will also serve professionals, corporate managers, and technical consultants.

Crisis Management: Concepts, Methodologies, Tools, and Applications Management Association, Information Resources 2013-11-30 "This book explores the latest empirical research and best real-world practices for preventing, weathering, and recovering from disasters such as earthquakes or tsunamis to nuclear disasters and cyber terrorism"—Provided by publisher.

Modern Hotel Operations Management Michael Chibili 2019-11-22 A comprehensive and wide-ranging introduction to operational hotel management, this textbook brings together business administration, management and entrepreneurship into a complete overview of the discipline. Essential reading for students of hospitality management, the book also benefits from online support materials.

Managing Medical Technological Innovations: Exploring Multiple Perspectives Daim Tugrul U 2019-12-23 This book addresses the issue of modern medical innovations management through an inductive approach by looking into cases before putting forward solutions in terms of strategies and tools. It provides a model for the designing and implementation of effective healthcare technology management (HTM) systems in hospitals and healthcare provider settings, as well as promotes a new method of analysis of hospital organization for decision-making regarding technology to show how systematic management using a strategy that balances bottom-up and top-down driven innovations, can deliver better medical technological advances. Managing Medical Technological Innovations is organized in three parts. Part 1 covers innovation strategies, laying the groundwork and concepts in design thinking. Part 2 follows by presenting the tools available for implementation. And finally, Part 3 uses the case studies of pharmaceutical firms in China and hospital medical record management in Holland to illustrate how these ideas and methodologies have been applied. This book is suitable for healthcare administrators, management, and IT personnel involved in the planning, expansion and maintaining of healthcare technology management and organisation seeking a reference with most recent approaches and cases from an international context; researchers seeking new approaches to apply to emerging medical technologies in different regions; and graduate students who are either doing their research or taking introductory as well as advanced courses in engineering and technology management in different parts of the world.

Operations Management William J Stevenson 2019-11-17

EBOOK: Operations Management in the Supply Chain: Decisions and Cases SCHROEDER 2013-02-16 EBOOK: Operations Management in the Supply Chain: Decisions and Cases

Principles of Operations Management Jay Heizer 2008

Logistikmanagement 2011

Logistics Management - Challenges, Opportunities & Solutions Eric Sucky 2011

Sustainable Business: Concepts, Methodologies, Tools, and Applications Management Association, Information Resources 2019-08-02 In the increasingly competitive corporate sector, businesses must examine their current practices to ensure business success. By examining their social, financial, and environmental risks, obligations, and opportunities, businesses can re-design their operations more effectively to ensure prosperity. Sustainable Business: Concepts, Methodologies, Tools, and Applications is a vital reference source that explores the best practices that promote business sustainability, including examining how economic, social, and environmental aspects are related to each other in the company's management and performance. Highlighting a range of topics such as lean manufacturing, sustainable business model innovation, and ethical consumerism, this multi-volume book is ideally designed for entrepreneurs, business executives, business professionals, managers, and academics seeking current research on sustainable business practices.

Supply Planning for Processors of Agricultural Raw Materials Susanne Wiedenmann 2013-12-13 Renewable resources are rapidly gaining importance as alternative raw materials for industrial production. Supply planning with agricultural raw materials poses several challenges to processors. These challenges include seasonal availability, uncertain harvest quality and quantity as well as uncertain commodity market prices. In this work, decision support based on stochastic programming is developed to optimize supply planning of processors of agricultural raw materials given industrial requirements for material use. The approach depicts uncertain parameter values with probability distributions and maximizes the expected profit. Two examples are used to illustrate possible applications: supply planning for a processor of linseed and for a seed company. As stochastic programs can be adapted quickly, this approach can be applied to other supply planning decisions in bio-based supply chains.

Operations and Production Systems with Multiple Objectives Behnam Malakooti 2014-02-03 The first comprehensive book to uniquely combine the three fields of systems engineering, operations/production systems, and multiple criteria decision making/optimization Systems engineering is the art and science of designing, engineering, and building complex systems—combining art, science, management, and engineering disciplines. Operations and Production Systems with Multiple Objectives covers all classical topics of operations and production systems as well as new topics not seen in any similar textbooks before: small-scale design of cellular systems, large-scale design of complex systems, clustering, productivity and efficiency measurements, and energy systems. Filled with completely new perspectives, paradigms, and robust methods of solving classic and modern problems, the book includes numerous examples and sample spreadsheets for solving each problem, a solutions manual, and a book companion site complete with worked examples and supplemental articles. Operations and Production Systems with Multiple Objectives will teach readers: How operations and production systems are designed and planned How operations and production systems are engineered and optimized How to formulate and solve manufacturing systems problems How to model and solve interdisciplinary and systems engineering problems How to solve decision problems with multiple and conflicting objectives This book is ideal for senior undergraduate, MS, and PhD graduate students in all fields of engineering, business, and management as well as practitioners and researchers in systems engineering, operations, production, and manufacturing.

Introductory text-book to school education, method, and school management, Ninth edition John GILL (of the Normal College, Cheltenham.) 1863

Pocket Guide for Hospitality Managers Conrad Lashley 2019-12-17 A concise, practical guide that provides the skills and knowledge for current and future managers across the hospitality industry. The book provides a concise resource for all emerging hospitality managers, and for academics preparing students for careers within the hospitality industry. With a 'how to do' agenda, the authors offer a practical guide to the skills and knowledge needed by those who will be managing bars, restaurants and hotels in the fast-moving hospitality retailing contexts. Written in a non-academic style, this book will be a valuable resource for students and early career managers working in the hospitality sector.

Supply Management Research Ronald Bogaschewsky 2013-08-27 Der sechste Band „Advanced Studies in Supply Management“ stellt wissenschaftliche Fortschritte in den Bereichen Einkauf, Materialwirtschaft, Supply Chain Management und Logistik vor. Er ist zugleich Tagungsband des an der Universität Würzburg durchgeführten „6. Wissenschaftlichen Symposiums Supply Management“. Wissenschaftliche und anwendungsorientierte Beiträge fördern die qualifizierte Auseinandersetzung im Themenbereich und befruchten den Dialog zwischen Wissenschaft und Praxis. Präsentiert werden u. a. Arbeiten zum Verhalten in Kunden-Lieferanten-Beziehungen, zu Lieferanteninnovationen, zum Komplexitätsmanagement in der Beschaffung und zu Nutzenpotenzialen von Social Media.

Library and Information Center Management, 9th Edition Barbara B. Moran 2017-11-16 This essential, single-volume textbook supplies a comprehensive introduction to library management that addresses all the functions of management, specifically within the ever-evolving modern library environment. • The latest edition of a best-selling core management text—now in its ninth edition—covering all the management functions of libraries and information centers • Supplies new discussion topics, examples of management challenges, and case studies • Provides a global perspective on library management • Contains new discussion topics and case studies and offers supplementary online materials • Includes "Chapter Takeaways," a list of topics that the reader should understand after reading the chapter; "Management on the Job" sections referencing a specific journal article that demonstrates the chapter topic; and "Talk about It" and "Practice Your Skills" segments that offer readers a chance to demonstrate what they are learning

Focused Operations Management for Health Services Organizations Boaz Ronen 2012-06-28 Focused Operations Management for Health Services Organizations offers managers and staff the practical knowledge and tools they need to accomplish much more with existing resources. This text identifies common bottlenecks and constraints and focuses on the critical issues and processes faced by managers in the health care field. The book provides tools to significantly improve organizational operations as well as enhance quality and customer satisfaction without increasing the use of physical, human, and financial resources.

Basic principles of Economics Akampurira Abraham 2014-11-01 Economics can be defined as the study how scarce resources can be used to satisfy human wants or needs. Economics is a discipline which studies man's endeavor to satisfy his unlimited wants out of the given scarce resources. Economics deals with how people allocate finite resources. There is a tendency to act by fulfilling their own interests that result into selfishness, greed among other undesirable traits. In a bid to satisfy his needs, man tries to allocate resources in an efficient manner.

The Essentials of Supply Chain Management Hokey Min 2015-05-23 This is today's indispensable introduction to supply chain management for today's students and tomorrow's managers – not yesterday's! Prof. Hokey Min focuses on modern business strategies and applications – transcending obsolete logistics- and purchasing-driven approaches still found in many competitive books. Focusing on outcomes throughout, *The Essentials of Supply Chain Management* shows how to achieve continuous organizational success by applying modern supply chain concepts. Reflecting his extensive recent experience working with leading executives and managers, Min teaches highly-effective methods for supply chain thinking and problem-solving. You'll master an integrated Total System Approach that places functions like inventory control and transportation squarely in context, helping you smoothly integrate internal and external functions, and establish effective inter-firm cooperation and strategic alliances across complex supply chains. Coverage includes: Understanding modern sourcing, logistics, operations, sales, and marketing – and how they fit together Using modern supply chain methods to improve customer satisfaction and quality Working with cutting-edge supply chain technology and metrics Moving towards greater sustainability and more effective risk management Working with core analytical tools to evaluate supply chain practices and measure performance Legal, ethical, cultural, and environmental/sustainability aspects of modern supply chain operations How to build a career in global supply chain management *The Essentials of Supply Chain Management* will be an indispensable resource for all graduate and undergraduate students in supply chain management, and for every practitioner pursuing professional certification or executive education in the field.

Principles of Operations Management Barry Render 1997 This text is designed as a briefer, less technical introduction to operations management than the more traditional principles of operations management texts. Available in two versions, the hardcover version includes the Quantitative tutorials and the softcover version does not. Most mathematical techniques are covered in the chapter supplements which are found in both versions.

What's Your MBA IQ? Devi Vallabhaneni 2009-09-10 What's your MBA IQ? A combination of what you know and how much you've applied this knowledge on the job, your MBA IQ is what defines your management knowledge in today's business climate. It's what keeps you at the top of your profession, an expert in your specialized field with an understanding, as well, of cross-functional disciplines. Arming you with a solid foundation across the entire MBA curriculum to interact with colleagues, clients, senior management, and professors at a higher, more advanced level, international business expert Devi Vallabhaneni helps you get the most from MBA-level topics—and ultimately, develop your career. This authoritative road map facilitates advanced management education and reveals a structured approach for career development in the management profession, equipping you with nuts and bolts coverage of: General management, leadership, and strategy Operations management • Marketing management Quality and process management • Human resources management Accounting • Finance Information technology Corporate control, law, ethics, and governance International business Project management Decision sciences and managerial economics The related self-assessment exercises available at www.mbaiq.com allow you to compute your MBA IQ. You can find out where your weaknesses are and then begin to develop your knowledge base to gain proficiency in all management areas and become a true business generalist. Since the MBA degree has become a de facto standard in management education, the goal of What's Your MBA IQ? is to make the knowledge contained in an MBA accessible to all business practitioners. As a result, this book is equally relevant to business practitioners, whether or not they pursue an MBA. Also, your organization can use What's Your MBA IQ? to assess its business practitioners' readiness for corporate rotation programs, high potential programs, the CBAM, the CBM, or an MBA degree.

Agribusiness: Principles of Management David Van Fleet 2013-05-15 Intended for all segments of agribusiness as well as non-agribusiness organizations, AGRIBUSINESS: PRINCIPLES OF MANAGEMENT presents the changing face of agribusiness in a format that is interesting, straightforward, and easy to understand. This comprehensive book approaches agribusiness as a technology-oriented industry composed of organizations ranging in size from small, family-owned farms or businesses to some of the largest corporations in the world. With multiple opportunities for self-review as well as vignettes, cases, and examples in each chapter, this book shows readers the real-world application of what they are learning and provides them with a solid understanding of what management is all about. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version.

Operations Management in the Travel Industry, 2nd Edition Peter Robinson 2016-02-26 Covering the applied managerial perspective of the travel industry, this book looks at the core disciplines and the application of theory to practice. Considering individual and corporate social responsibility, it teaches effective managerial skills by reviewing legal frameworks, quality management and marketing, financial management, and the management of shareholders and stakeholders. It discusses current trends such as sustainability and governmental emission targets against a background of the needs of a commercial business to innovate and increase profits. A valuable tool for both students and those working in the travel industry, this new edition includes new content, a revised structure and all-new international case studies.

Management for Engineers, Technologists and Scientists Wilhelm Nel 2007-04 Addressing the specific needs of engineers, scientists, and technicians, this reference introduces engineering students to the basics of marketing, human resource management, employment relations, personnel management, and financial management. This guide will help engineering students develop a sense for business and prepare them for the commercial and administrative dealings with customers, suppliers, contractors, accountants, and managers.

Advanced Perspectives on Global Industry Transitions and Business Opportunities Saruchera, Fanny 2021-03-18 As more companies shift their operations between countries to take advantage of lower costs and greater profit, the global market continues to change rapidly, resulting in global hypercompetition that can be detrimental to a business. Firms must remain updated with the latest research as they navigate cultural differences, communication challenges, and inconsistent standards in order to thrive. *Advanced Perspectives on Global Industry Transitions and Business Opportunities* is an essential, comprehensive reference book that explores the current global business environment and the challenges that have arisen due to contemporary globalization and the resulting global hypercompetition. With a broad scope, the book covers the implications of industry transitions from small and medium-sized companies to multinational businesses and large enterprises and discusses opportunities for both born global and born-again global firms. Featuring topics that deal with innovation, digitalization, disruptive technologies, and international collaboration, this is an ideal source for executives, managers, entrepreneurs, global businesses and businesses looking to transition to the global market, academicians, researchers, and students.

Women in Industrial and Systems Engineering Alice E. Smith 2019-09-13 This book presents a diversity of innovative and impactful research in the field of industrial and systems engineering (ISE) led by women investigators. After a Foreword by Margaret L. Brandeau, an eminent woman scholar in the field, the book is divided into the following sections: Analytics, Education, Health, Logistics, and Production. Also included is a comprehensive biography on the historic luminary of industrial engineering, Lillian Moeller Gilbreth. Each chapter presents an opportunity to learn about the impact of the field of industrial and systems engineering and women's important contributions to it. Topics range from big data analysis, to improving cancer treatment, to sustainability in product design, to teamwork in engineering education. A total of 24 topics touch on many of the challenges facing the world today and these solutions by women researchers are valuable for their technical innovation and excellence and their non-traditional perspective. Found within each author's biography are their motivations for entering the field and how they view their contributions, providing inspiration and guidance to those entering industrial engineering.

Fundamentals of Production/Operations Management Harold E. Fearon 1986

INDUSTRIAL ENGINEERING AND MANAGEMENT RAVI, V. 2015-08-31 The book is primarily intended as a text for all branches of B.Tech, M.Tech and MBA courses. Beginning with an introduction to industrial engineering, it discusses contributions and thoughts of classical (Taylor, Fayol, and Weber's), neo-classical (Hawthorne) and modern thinkers. The book explains different functions of management, and differentiates between management and administration. Various types of business organisations with their structures and personnel management also find place in the book. Topics related to facilities location, material handling, work study, job evaluation and merit rating, wages and incentives that are of prime importance in any business are discussed. The book is aimed at providing a better understanding of industrial operations with practical approach. Financial aspects related to business operations such as financial management, management accounting, breakeven analysis, depreciation and replacement policies for equipment assume prime importance. Numerical examples have been solved at appropriate places to create interest in readers. Marketing aspects of business as marketing management, new product development and sales forecasting methods are discussed, besides management and control of operations. For maintaining industrial peace, good relationship between employers and employees is essential. Chapters on industrial relations, industrial safety and industrial legislations are introduced with the objective of providing readers with information on these important aspects. Good decision-making is what differentiates a good manager from a bad one. Thus, a chapter on decision-making is added to examine its skill. Network constructions, CPM, PERT have been covered under project management. Quantitative techniques for decision-making as linear programming, transportation problems, assignment problems, game theory, queuing theory, etc., are also discussed in this textbook. KEY FEATURES • Lucid presentation of the concepts. • Illustrative figures and tables make the reading more fruitful and enriching. • Numerical problems with solutions form an integral part of the book, making it application-oriented. • Chapter-end review questions test the students' knowledge of the fundamental concepts.

Operations Management in the Hospitality Industry Peter Szende 2021-06-10 From restaurants to resorts, the hospitality industry demands strong operations management to delight guests, develop employees, and deliver financial returns. This introductory textbook provides students with fundamental techniques and tools to analyse and improve operational capabilities of any hospitality organization.

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